

THE DESSY GROUP RETURNS

THIS FORM MUST ACCOMPANY ALL RETURNS

RETURNS:

- **Items returned with the security tag removed cannot be credited to your account. No exceptions.**
- All special order dresses are not returnable and all sales are final. If item is defective or damaged in shipment please contact us via email at support@dessygroup.zendesk.com.
- All in-stock dresses are offered with free shipping and free returns. This includes in-stock bridesmaid dresses, twist dresses and tuxedos.
- Returns must be initiated within 30 days of receiving your order
- All returned items must be received back in their original, unworn condition and must include all original packaging with any security tags affixed.
- A refund will be issued for the order value.
- Credit will only be applied to the original credit card account used for purchase.
- If our warehouse is unable to accept your return, the merchandise will be returned to you without credit.
- Most credits are applied within 5-7 business days of receipt of the item, allowing for processing and inspection time.

EXCHANGE POLICY:

We do not accept exchanges. If you purchased a Dessy Group product and would like to exchange for a different size or style, you will need to return the item/s for a refund and place a new order for the correct item/s.

If you need additional assistance, please contact customer support at support@dessygroup.zendesk.com.

IF ITEM(S) ORDERED QUALIFY FOR A RETURN MAIL TO:

Inmar
C/O The Dessy Group - Suite 200
8150 Industrial Blvd
Breinigsville, PA 18031-1213

ORDER WEBSITE: **BRIDESMAID**

ORDER NUMBER:

FIRST NAME:

LAST NAME:

EMAIL ADDRESS:

ADDRESS:

Product

Color

Size

Quantity

Return Reason